



## Terms and Conditions of Trade

### Ordering

**Email:** [info@countryfeasts.co.nz](mailto:info@countryfeasts.co.nz) with your enquiry or order. We shall respond within 24 hours.

**Phone:** Browse through our menus and ring us if you would like to discuss or order your menu.

Ph 3443044

**Fax:** Browse through our menus and fax your order through. Fax 3443045

**Online:** Simply fill out one of our online order forms and submit your order online. You will be contacted within 1 working day to confirm your order. Do not hesitate to ring, fax or email should you wish to alter any of the details you have submitted. (See **Confirmation of Numbers** below for deadlines).

### Delivery

Delivery charges are applicable on a case by case basis depending on location. Please ask when you enquire about your catering requirements if delivery and/or pickup charges apply to you.

### Breakage/Loss of Equipment

Any breakages or loss of equipment by the hiree will be charged for at the applicable rate. Any equipment left at the venue on your request and not returned within 48 hours will be charged to you at the replacement cost.

### Confirmation of numbers:

A minimum of 2 days notice prior to the event is required for any change of numbers. (The change will equal the chargeable number). If there are more people attending your function than the confirmed numbers we shall endeavour to cater for all those attending. We reserve the right to charge for these extra numbers.

### Prices:

Children under 12 years are charged at 50% of adult rate.

Please note that all quotes may vary slightly owing to fuel price fluctuations and the possible rises in GST.

### GST Deposits Cancellations

All menu prices are GST inclusive and are on a per person basis.

A deposit of \$200 may be required to confirm your booking. (Not required if you hold an account with Country Feasts). If a deposit is required, all rights to a refund expire if the event is cancelled within 6 weeks of the booking. A 50% refund will apply if cancelled outside this period.

### Payment

Payment is by Order Number (applies only to those who hold accounts with Country Feast), Direct Credit (prior to day of function) to our account, Cash on Delivery, Cheque on Delivery. In some circumstances other arrangements may be made. Please enquire if this applies to your function.

### Obligations:

To complete payment in full, prior to or on the date of your function.

### Terms of Agreement:

The contracted party will be liable for any Collection Agency costs and or Legal costs arising from accounts not paid as due. 2% per month interest will be charged on all outstanding amounts.

The contracted party, by signing the Booking Form, agrees to Country Feasts Terms & Conditions of Trade.

### Health & Safety requirements

The contracted person must ensure that all people attending the function be kept clear from potentially hazardous areas. Country Feasts takes no responsibility for those injured in these areas. No discount is given in relation to leftovers. Leftovers are dealt with, by and at the sole discretion of the function supervisor. Our policy is to discard all leftovers. Any incidences arising from left over food will be the sole responsibility of the contracted person.

### DIY Catering

We take no responsibility for any food not handled appropriately after drop off or consumed within advised time frames.